

Target Market Determination

Smart Home Loan Fixed (1-5 years)

Effective Date: 5 November 2024

Status: Current

Purpose of this document

Northern Inland Credit Union (NICU) is legally required to prepare this Target Market Determination (TMD). The TMD describes the class of customers the products have been designed for, the conditions under which the products must be distributed, and how NICU will review this document to ensure it remains appropriate. The TMD is not a substitute for the product's terms and conditions or other disclosure documents.

Go to https://www.nicu.com.au/disclosures for more information about each of the savings account products.

Category	Description			
Product	This TMD applies to the Smart Home Loan Fixed (1-5 years)			
Issuer	Northern Inland Credit Union Limited ACN 36 087 422 AFSL/Australian Credit Licence Number 235022			
Target Market	Customers who:			
	or investment are willing and able to offer a first acceptable security) as security need the certainty of a fixed interest of the option to redraw advant to the flexibility to make additionated to the flexibility to t	 or investment are willing and able to offer a first registered mortgage over real property (or other acceptable security) as security for the loan need the certainty of a fixed interest rate and fixed repayments for 1- 5 years need the option to redraw advance repayments need the flexibility to make additional repayments of up to \$10,000 per annum need lower overall fees will benefit from a 100% offset account are seeking a Visa Classic Credit Card with reduced interest rate and waiving of the annual card fee are aged 18 years or more and can satisfactorily demonstrate that they are able to 		
Key attributes	Features			
	Borrowing Purpose	Owner occupier or Investor		
	Construction Purpose	Yes		
	Interest Rate	Fixed		
	Repayment Frequency	Weekly, Fortnightly, Monthly		
	Advance Payments	Yes		
	Redraw Facility	Yes		
	Security	Residential property		
	100% Offset Accounts	Yes		

Minimum Loan Amount	\$20,000	
Maximum Loan Amount	\$2,000,000	
Maximum Fixed Rate Term	5 years	
Maximum LVR	90%	
LMI Required	LVR between 80% to 90%	
Minimum Agre Requirement	18	
Visa Classic Credit Card	Discounted rates and fees	
Borrowings	New and existing	

Fees and charges	
Establishment Fee	Yes
Annual Fee	No
Monthly Account Keeping Fee	Yes
Valuation Fees	Yes
Break Costs for Early Payout	No

Interest rates

Interest is calculated daily and charged monthly.

Current Interest Rates for this product is available at <u>Disclosures</u> | Northern Inland Credit Union

Distribution Conditions

This product is distributed by the issuer through the following channels:

- Branches
- Contact centre
- Online
- Off-site
- Brokers

NICU applies the following conditions and restrictions to the distribution of these products so that the it is likely to be provided to members in the target market:

- Ensuring that retail clients meet the eligibility requirements for the product
- Ensuring that distribution through branches, call centres, off-site and NICU website applications, is by appropriately trained staff
- Ensuring brokers only refer applicants who meet the eligibility requirements for the product

Review of the TMD

NICU will review the TMD periodically to ensure it remains appropriate.

Periodic Reviews of the TMD	Timing
Initial review	Six months after the effective date of the TMD first being issued
Subsequent ongoing review	No later than 2 years from the date of the previous review

In addition, NICU will review this document earlier if one or more of the following occurs, or where we reasonably suggest that the TMD is no longer appropriate:

- a material change to the product or the terms and conditions of the product which would cause the TMD to no longer be appropriate
- a significant increase in the levels of complaints or disputes from members in relation to their purchase or use of the product
- a change in law or its application, a change in relevant industry code, an AFCA determination, a court decision, or ASIC or other regulatory guidance or action that materially affect the product
- Any other event occurs or information is received that reasonably suggests the TMD is no longer appropriate

Distribution Reporting Requirements

The following information must be provided to NICU by third party distributors who engage in retail product distribution conduct in relation to this product within the required timeframes:

Type of information	Description	Reporting period
Significant dealing(s)	Date range of the significant dealing(s) and description (eg. why it is not consistent with the TMD).	As soon as practicable, and in any case within 10 business days after becoming aware.
Complaints	Number of complaints and the substance of those complaints	As they occur.