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Member Relationship Rebate

Many day-to-day fees are rebated: depending on the type of accounts and their balances, some fees are reduced or free. The Member Relationship Rebate is based on the total of average monthly balances of your loans, drawn down overdraft balance, savings and investment accounts linked under the one Membership number.

Balances of \$5,000 or more = \$1 rebate per whole thousand.

Example: If you have an average of a \$10,000 loan and \$3,000 in an account your total of \$13,000 will give you a \$13 rebate for that month.

Personal accounts with \$30,000+ and non-personal accounts (commercial or business) with \$50,000+ receive a full rebate on rebated fees and charges.

Restrictions and Allowances

Accounts must be held by the same entity. Balances of Internet Saver accounts and Basic Home Loans are excluded from the Member Relationship Rebate. Accounts in the name of a superannuation fund or trust are ineligible to be linked to accounts held in other names.

\$10 rebate allowances: **Community Organisation:** proof of registration as a charity/not-for-profit organisation. **War Veteran:** copy of Veterans Affairs Card. **Member with a disability:** evidence of receipt of a disability pension. Conditions apply. Approval is at our discretion. Only one allowance at any time is applied per entity per month in addition to the Member Relationship Rebate. Provide proof of entitlement.

Rebated Fees and Charges

| Transaction Type | Fee |
|---|--------------------|
| ATM access to savings withdrawals | \$2.50 |
| ATM balance enquiry / declined ATM transactions | \$2.50 |
| EFTPOS debit (purchase / cash out) | Free |
| EFTPOS declined transactions (insufficient funds) | Free |
| Direct debit | Free |
| Staff Assisted Fees (in Branch or through the Contact Centre) | |
| Cheque deposit – per cheque | \$1.25 |
| Counter withdrawal | \$2.50 |
| Payment of electronic bill, BPAY or external funds transfer | \$2.50 per payment |



Remote and Bank@Post

Members residing outside of the postcodes 2340, 2380 and 2390 enjoy rebated Bank@Post access. No access to a branch? Use Bank@Post at any Australia Post shop to deposit cash/cheques and withdraw funds. Daily transaction limits apply as varied from time to time. Use your Northern Inland card to use Bank@Post services to access your primary savings account or Visa Credit account. Additional transactions are charged as below:

| Transaction Type | Free | Fee |
|---|------------------------------|-----------------------|
| Cash deposit (daily limit \$9,999.99) | First 5 over the | |
| Cash withdrawal (daily limit \$2,000) | counter transactions | \$4.00 |
| Cheque deposit daily limit: 9; cheques must be payable to the account holder; 7 day clearance applies | for rebate eligible Members | |
| Deposited cheque dishonour | Nil free | \$24.00 (not rebated) |
| Dishonoured cheque transaction – per cheque; declined transactions | Nil free | \$4.00 (not rebated) |

Non-rebated Fees and Charges

Cards

| Service | Fee |
|---|--------|
| VISA when overseas: ATM withdrawals, balance enquiry or declined transactions | \$2 |
| International Transaction Fee | 3% |
| Replacement VISA Debit/Credit card fee – in Australia; Visa credit late or non-payment fee; Visa credit overlimit fee | \$15 |
| VISA Classic Credit Annual fee | \$40 |
| VISA Classic Credit over counter cash advance | \$2.50 |
| VISA Classic Credit ATM balance enquiry /declined transactions | \$1.50 |
| Card transaction enquiry (payable on lodgement; fully refunded if fraud is proven; includes third party fees) | \$50 |

Online Banking and Phone Banking

| Service | Fee |
|---|--------|
| Alerts: first 8 transaction-based messages per month are free, then each additional message | \$0.25 |
| Traces, recalls and recovery action: payable on lodgement and fully refunded if Northern Inland is at fault | \$28 |



Debits and Credits

| Service | Fee |
|---|---------|
| Direct debit dishonour fee; Direct debit reinstatement fee (where direct debit is stopped by NICU or Member) | \$12.50 |
| Northern Inland manual funds transfer between accounts to honour a direct debit or honouring exceeds balance/credit limit | \$10 |
| Large deposit book | \$9.50 |
| SWIFT fee (applicable when deposit/credit made to your account via the SWIFT system) | \$11 |
| SWIFT fee (applicable when a payment is sent from your account via the SWIFT system) | \$25 |

Other Fees

| Service | Fee |
|---|----------------|
| Retrieval – documents held electronically | \$1.50 |
| Retrieval – all other documents | \$50 per hour |
| Bank confirmation/audit service | \$30 |
| Dormant account 2 years+: annual fee per account; inactivity administration: on closure for inactive overdrawn accounts | \$20 |
| Credit Union Guarantee implementation fee and thereafter, annually | \$200 annually |
| Letter of account confirmation | \$10 |
| Paper statements: 6 monthly statements; optional monthly or quarterly statements | \$7 |
| Electronic Statements | Free |

Third Party Banking Fees

Third party fees and charges incurred on your behalf are passed onto you. We may debit fees at any time in accordance with the terms & conditions of each product/service. Fees are subject to change and disclosure below is indicative only.

| Service | Fee |
|--|-------------------------|
| ATM withdrawal & balance inquiry (direct charging) – as charged by ATM operator See ATM screen | See ATM screen |
| VISA Card Service Fee | \$50 USD |
| Emergency Overseas VISA Card Replacement | \$175 USD |
| VISA Archive Search Fee - the lesser of \$10 per page or \$30 per hour | \$10 - \$30 |
| VISA Credit Emergency Overseas Cash | \$175 USD |
| Stop payment NAB bank cheque – presented and not presented | At cost |
| Dishonour returned payment for Direct Debit via cheque link | At cost |
| Returned electronic payment | At cost, currently \$18 |



Loan and Credit Related Fees

| Service | Fee |
|--|---------------|
| Northern Inland manual funds transfer between accounts to make a payment to a loan or continuing credit facility | \$10 |
| Late repayment payment; Overlimit fee for continuing credit facilities | \$15 |
| Mortgage loan cancellation fee | \$150 |
| Guarantee processing fee | \$175 |
| Discharge of mortgage fee; Consent & production fee. NB additional 3 rd party costs apply | \$300 |
| Bank guarantee application fee; Alternate security for mortgage fee | \$300 |
| Bank guarantee 6 monthly fee: greater of \$50 or 0.50% of the guarantee amount | \$50 minimum |
| Alternate security for car loan fee | \$100 |
| Establishment fee: Commercial loan with vehicle as security | \$300 |
| Establishment fee: Commercial loan with mortgage security: the greater of \$600 or 0.4% of mortgage loan | \$600 minimum |
| Establishment fee: Personal/Car loan | \$200 |
| Monthly fee: Overdrafts, Smart Home Loans, Personal Loans and Car Loans funded after 1 August 2017 [Excl Personal Overdraft (unsecured)] | \$8 |
| Monthly fee: Commercial Overdrafts and loans funded after 1 November 2024 | \$8 |
| Basic Home Loan monthly fee | \$10 |
| Basic Home Loan in branch redraw | \$20 |
| Basic Home Loan Online or Phone Banking redraw | \$10 |
| Dream Value Home Loan Annual Package Fee | \$350 |
| Rate Lock Fee: loan <\$1m: \$750; then an additional \$750 per million borrowed | From \$750 |
| Ending fixed interest rate loan prior to end of fixed rate term: See contract or Early Payment/Payout factsheet for calculation method/worked example | |

Third Party Credit Fees

Third party credit related fees are subject to change and disclosure below is indicative for NSW only.

| Service | Fee |
|---|----------|
| Registration with Land Registry Services (LRS) – per document | \$171.70 |
| Final search LRS NSW records via SAI Global – per title | \$34.07 |
| Personal Property Security Register search/inquiry | \$2 |
| Personal Property Security Register notification of interest | \$6 |
| PEXA agent fees | At cost |
| Mortgage establishment legal fees (interstate only); Valuation; PEXA dealings and agency fees | At cost |

This document should be read in conjunction with our Financial Services Guide [FSG], our account Product Fact Sheets and our Interest rate sheet, before making a decision to acquire any financial product. This Product Fact Sheet (PFS) was prepared on 1 November 2024. Information is up to date at time of issue. For updates, see www.nicu.com.au BPAY® is registered to BPAY Pty Ltd ABN 69 079 137 518.